

Helpdesk



BENEFITS:

- ❖ Over 70,000 issues solved
- ❖ Level I and Level II certified and trained analysts
- ❖ Flexible operation hours
- ❖ Save time
- ❖ Increase productivity
- ❖ Immediate resolution
- ❖ Support almost all desktop applications
- ❖ A repository for all user requests including HR, facilities, copiers, telephone, etc.
- ❖ All issues are managed by the help desk
- ❖ Management reports help measure progress
- ❖ Provides a single location to manage all your associates' issues

When IT JUST has to be done RIGHT...

JUST RIGHT



DON'T Let Your Computer Ruin Your Day

All large corporations have a help desk to solve their employee's computer issues, why shouldn't you? Just because you aren't a multi-national conglomerate doesn't mean you have to waste your time with pesky computer problems. There are businesses to help you, but none compare to the Just Right Help Desk.

Just Right's Help Desk offering is designed to be comprehensive, yet flexible. An assessment will determine your applications and systems and help you develop an escalation plan and service level agreement that meets your business requirements.

Creating, designing, and implementing a help desk is a costly project. Just Right has already done it and is offering this service to you. Just Right has been operating our Help Desk for over five years so we know what it takes. With experienced, customer-orientated personnel, Just Right is the expert in help desk services for the small and mid-tier business space.

With Just Right's Help Desk offering, you can focus on running your business, without the worry of system questions or problems halting your productivity. Our highly trained help desk engineers can work with you and your associates as if they were a part of your team. You get access to IT experts that will work directly on the day-to-day activities that support your business. That's a formula for success!

Call Just Right at 858-538-8985 for more information.

one more way we keep

your business busy

